

Open Enrollment Begins November 15th

✖ The second Open Enrollment period for federal and state health insurance exchanges begins Nov. 15 and runs through February. Since the launch of these health exchanges last fall, CNSI has worked closely with the Department of Health and Human Services (HHS) to implement updates so that during the next enrollment period, IT systems are capable of handling the high volume of individuals who could potentially sign up for coverage.

Prior to the first enrollment period, HHS established a data services hub to ensure reliable, standardized service to Health Insurance Exchanges, Medicaid, and the Children's Health Insurance Programs during Open Enrollment.

Essentially, the hub is an information sharing system responsible for communicating enrollment and financial information to external entities through electronic data interchange (EDI) files. CNSI, in partnership with QSSI, handles all the EDI transactions within the hub.

Following the launch of the first Open Enrollment period, the CNSI-EDI team started working to improve performance for the second Open Enrollment period utilizing the latest information on accessibility and enrollment results.

As part of this process, the CNSI-EDI team made various improvements in process flows and implemented modifications to enhance performance so that the systems could handle the increased volume of transactions due to the addition of the Small Business Health Options Program (SHOP) market application and the re-enrollment of members from last year.

Those updates were then tested vigorously with health care providers to ensure efficacy.

As a result, CNSI has accomplished major work items for the next Open Enrollment period, including successfully analyzing enrollment requirements to create XML Schemas for various EDI transactions related to SHOP and individual marketplaces; designing and implementing solutions to receive XML requests from Marketplaces and convert them into EDI transactions; providing customer support for the participating entities; and other various process and performance improvements.

The CNSI team remains committed to delivering the best quality service to the issuers and looks forward to a successful Open Enrollment.

Will you be enrolling in a health insurance exchange this weekend? Tweet @CNSICorp to let us know!

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