Washington State Uses CNSI Technology to Integrate Provider Payments

We are proud to announce that as of January 15, 2015, the Washington State Health Care Authority (HCA) has implemented the ProviderOne Phase-II 1099 Track, making it the first state in the nation to integrate social service and provider payments into the federally- certified Medicaid Management Information System (MMIS).

Utilizing CNSI's ProviderOne system technology, the state of Washington has successfully transitioned more than 4,300 social service providers to the online payment and claims management system. The latest updates will affect providers who receive a 1099 tax form and are currently paid by the Social Services Payment System.

"Changing from a 30-year-old phone and paper billing system to an online, electronic system will offer convenience, greater ease of claims management and more frequent payment options. In addition to being the first to become fully compliant with federally mandated operating rule requirements, this platform is also the first in the country to integrate social service provider payments to serve the businesses and organizations that support clients in home and community-based settings in Washington," said B. Chatterjee, CEO of CNSI. "This means there will be no more claiming Medicaid services by phone or paper. Social service providers that provide care to clients who receive Medicaid can now submit claims online using the ProviderOne system. We are proud that by utilizing our state-of-the-art technology the department is closer today -towards achieving its mission to improve the quality of life for individuals and families in need."

ProviderOne was implemented in Washington in 2010 and now effectively

processes more than $8 billion annually in provider payments, about $2 billion of which are social services payments.

"This implementation fulfills a long-time vision of integrating social service and medical claims payments into one system and will improve coordination of client care across programs," said Cathie Ott, HCA division director of Program and Payment Integrity. "This system will help providers manage their claims better so that they can spend more time focused on care and less on paperwork."

The system updates provide a modern payroll-like system that meets federal requirements and supports increased management efficiencies through better utilization and expenditure data across Medicaid. In addition, providers are now able to choose between weekly or monthly payments, adjust or correct claim submissions and view authorizations and payment history.

"We are very pleased with the implementation of ProviderOne," added Bill Moss, Department of Social and Health Services assistant secretary for the Aging and Long-Term Support Administration. "The enhanced functions of ProviderOne will reduce provider overpayments and duplicate payments, improve client care coordination and provide more data about cost and utilization."

What do you think will be the next challenge for health IT? How else can technology like ProviderOne make an impact on public health?

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