

# CNSI Health and Human Services Organization Unit Appraised at CMMI Level 3



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The level three appraisal, which took close to six months overall to complete, indicates that CNSI's Health and Human Services software projects are developed more predictably and with improved costs, schedule, and quality. "Whichever angle you look at, there is a benefit to raising your maturity level," said Dr. Vivek Gore, senior vice president of Enterprise Technology Services at CNSI. "This particular level is all about the enterprise and we now have streamlined assets across the enterprise which will provide a lot more value to our customers."

[CMMI is a process improvement](#) approach that provides organizations with the essential elements of effective

processes that ultimately improve their performance. The level three maturity rating implies well-defined processes across the organization which promotes cost savings and increased productivity across the board.

Dr. Gore stressed the employee benefits to the standard processes noting, “When you make your employees’ job a little easier, everything else follows.” By streamlining assets and using defined policies that are well characterized and understood, CNSI employees are able to boost productivity – working faster and more efficiently, which results in projects being completed on time and on budget, and ultimately a high degree of customer satisfaction.”

Within CMMI, different organization units are appraised at different levels. At CNSI, the success of this appraisal at level three has propelled other organization units to advance towards using streamlined processes and procedures.

“Our clients want to work with companies that have mature processes and procedures already in place,” continued Dr. Gore. “The appraisal means our employees are doing their jobs better and we will continue to leverage these processes across the other organization units within CNSI to ensure our clients receive the highest quality of work.”

Want to congratulate CNSI on the appraisal? Tweet @CNSICorp to let us know! Follow CNSI on [Twitter](#)