

# Attend an Acentra Health MESC session to hear from industry leaders

Acentra Health is thrilled to announce that we will be attending the much-awaited 2023 Medicaid Enterprise Systems Conference. Join us for some exhilarating sessions with industry leaders and take your agency's strategies to the next level. Gain valuable insights about fellow agency's lessons learned, the benefits of strong partnerships, and innovative outreach tactics.

## What You Need to Know

- Mark your calendars and take part in our three impactful sessions – additional details listed below.
- Make sure to swing by our booth #425 to meet our incredible team and experience the cutting-edge solutions offered by Acentra Health.
- Don't miss out on the opportunity to schedule a personalized demo with our experts to see how Acentra Health can revolutionize your organization's strategy.

[Schedule a Demo](#)

## Session Schedule

**Wednesday, August 23 @ 8:00am – 9:00am** | Equal Access, Equal Care: Arizona Deploys Data & Technology to Bridge the Digital Divide in Health Equity

The COVID-19 pandemic uncovered significant gaps in data and technology within underserved populations, resulting in an inadequate understanding of health equity. The vital role that digital technology plays in health equity is to provide

visibility into the whole-person view, for a comprehensive and holistic profile of the individual. Leveraging digital technology to improve health equity is at the forefront of Arizona's priorities. In this session, learn from Arizona stakeholders the data-driven digital initiatives that are moving the needle to address health equity in the state.

### **Speakers:**

- Anthony Flot, Chief Technology Officer, Arizona Healthcare Cost Containment System
- Kristen Challacombe, Deputy Director for Business Operations, Arizona Healthcare Cost Containment System
- Dr. Ryan Bosch, President, Founder, and Chief Health Information Officer, Socially Determined
- Dan Lippert, Chief Information Officer, Arizona Healthcare Cost Containment System
- Nilay Patel, Senior Vice President of Implementations, Acentra Health
- Verlon Johnson, Chief Strategy Officer, Acentra Health

**Wednesday, August 23 @ 1:00pm – 2:00pm** | Arizona's Momentum & Lockstep Multi-Partner Approach to Delivering High Performance during PHE Unwinding & Beyond

In this session, the state and its partners will share information on the complexities, overall experience, lessons learned, considerations, and the coordinated strategy behind the PHE unwind for both member and provider processes – on the way to achieving successful outcomes. The session will highlight how the state continues implementing improvements and measurable results that will have an impact well beyond the end of the unwind.

### **Speakers:**

- Dan Lippert, Arizona Healthcare Cost Containment System, Chief Information Officer
- Kristen Challacombe, Arizona Healthcare Cost Containment

System, Deputy Director for Business Operations

- Danielle Klayman, Health & Public Service Delivery Lead, Accenture
- Nilay Patel, Acentra Health, Senior Vice President of Implementations
- Verlon Johnson, Chief Strategy Officer, Acentra Health

**Thursday, August 24 @ 9:30am – 10:30am** | Creating a Rapidly Responding, Flexible Mechanism for Oregonians During a Public Health Emergency & Beyond

Activities in Oregon during the PHE included discharge planning support to overloaded hospitals, management of Decompression Units, assessments, and placement services for APD clients, and COVID vaccination outreach campaigns. Additional activities Oregon participated in were driven by principles of social and environmental justice and included identifying individuals at high risk for poor health outcomes during a climatic emergency or wildfire smoke exposure. We will review the principles of equity, social justice, and environmental justice and how those principles were used to equitably serve Oregonians during the PHE and discuss lessons learned on how Oregon improved operational baselines for future-state readiness and its success with rapid implementation of a statewide response.

### **Speakers:**

- Joshua Thompson, Oregon Health Authority, Medicaid FFS Operations
- Susan Baker, Acentra Health, Senior Vice President of Operations
- Rae Bauman, Acentra Health, Executive Director
- Verlon Johnson, Chief Strategy Officer, Acentra Health